

Timeframe

Order Date	Hamilton Click & Collect			Shipping Date			Estimated Delivery Date (North Island)	Estimated Delivery Date (South Island)
	In Stock (1)	Low Stock/ Pre-Order	Out of Stock	In Stock	Low Stock/ Pre-Order	Out of Stock		
Monday	Same Day	Next Monday (2)	Pls See the Details Below (3)	Tuesday	Next Monday (2)	Pls See the Details Below (3)	2~3 Working Days	3~4 Working Days
Tuesday	Same Day			Wednesday				
Wednesday	Same Day			Thursday				
Thursday	Same Day			Friday				
Friday	Same Day			Next Monday	Monday after Next			
Saturday	N/A or short notice							
Sunday								

Costs (4, 5)

Click & Collect	Delivery (Auckland & Hamilton & Rotorua& Tauranga)	Delivery (Rest of North Island)	Delivery (South Island)	Rural Delivery
FREE	\$9.50 + \$1.40/kg	\$12.00 + \$2.00/kg	\$15.00 + \$2.80/kg	Up to Extra \$15.00

1. Please note that for same-day Click & Collect you will need to place your order before 3 pm.
2. If an item is not available in our store, you can still choose Click & Collect or Pre-Order. However, expect the timeframe to be longer as the item(s) will be purchased from our wholesale suppliers at the next round.
3. If an item is not available and our suppliers have none in their warehouse (**Out of Stock**), we will discuss with you about the next step via Emails.
4. The delivery fee changes to a final delivery fee in the Shopping Cart page, once you have selected the delivery method for your order. If you have more than one product in your order, the delivery fee is automatically calculated by our system based on the Total Weight of products.
5. If the volume weight is larger than the actual weight, the delivery fee will be calculated by the volume weight.